2017 Mentoring Practices Survey Results

Based on Elements of Effective Practice for Mentoring – Learn more here.

**PURPOSE OF SURVEY**
- **IDENTIFY** benchmark challenges and strengths statewide
- **PROVIDE** self-comparison of implementation of Standards
- **FOCUS** MWW's training and technical assistance
- **TRACK & IMPROVE** annual change in mentoring program quality

**PROGRAM STRENGTHS**

**RECRUITMENT**
- **90%** Create realistic expectations, build positivity among mentors, and seek qualified mentors

**SCREENING**
- **90%** Have recruitment criteria, an application & interview process, and background checks for mentors

**TRAINING**
- **90%** Have at least 2 hours of pre-match in-person training for mentors

**MATCHING**
- **71%** Always consider characteristics, conduct initial meeting with staff, and sign an agreement with mentors

**MONITORING & SUPPORT**
- **77%** Contact mentors & mentees monthly and document information about match progress

**CLOSURE**
- **74%** Have a documented procedure for unanticipated & anticipated endings and discuss endings
**PROGRAM CHALLENGES**

**1 out of 5 DO NOT**

**RECRUITMENT**
Encourage mentors to assist with the recruitment process by referring individuals they know would be suitable mentors.

**SCREENING**
Conduct personal reference checks for mentors.

**TRAINING**
Train mentors on proper closure or how to develop relationships with mentee’s family.

**MATCHING**
Ask for a signed commitment agreement to program rules and requirements.

**MONITORING & SUPPORT**
Contact mentee caregivers monthly, or ask caregivers during contact about match quality and activities.

**CLOSURE**
Have a written re-matching policy and written public statement outlining post-match communication.